

# Accessibility Statement

UStronics is committed to ensuring that all its users have equal access to its products and are able to use UStronics products and services effectively. UStronics extends this commitment to TexTalk and tries to the best of its abilities to make TexTalk as accessible as possible to all users. TexTalk is currently compliant with all WCAG 2.0 A and AA guidelines. As part of its commitment to ensuring that all users are able to use the TexTalk platform, UStronics provides users with different methods of providing accessibility feedback. These methods include a Contact Us page and ticketing portal, both of which users can access to provide accessibility feedback. The ticketing portal is found at <https://ustronics.freshdesk.com/support/login> while the Contact Us page can be accessed at <https://thetextalk.com/contact/>. All information related to TexTalk's accessibility is located in this document.

## 1. Documentation

A. Below is documentation on TexTalk's compliance with WCAG 2.0 guidelines.

Standard	Description	Compliance
<p>Principle 1: Perceivable - information and user interface components must be presentable to users in ways they can perceive.</p>		
<p>Guideline 1.1 Text Alternatives: Provide text alternatives for any non-text content so that it can be changed into other forms people need, such as large print, braille, speech, symbols or simpler language.</p>		
1.1.1	<p>Non-text Content: All <a href="#">non-text content</a> that is presented to the user has a <a href="#">text alternative</a> that serves the equivalent purpose, except for the situations listed below. (Level A)</p> <ul style="list-style-type: none"><li>• Controls, Input: If non-text content is a control or accepts user input, then it has a <a href="#">name</a> that describes its purpose. (Refer to <a href="#">Guideline 4.1</a> for</li></ul>	<ul style="list-style-type: none"><li>• TexTalk has little non-text content, with the exception of controls such as buttons. These are all labeled with names that describe their purpose.</li><li>• Any time based media in TexTalk has a label with it, such as titles given to</li></ul>

	<p>additional requirements for controls and content that accepts user input.)</p> <ul style="list-style-type: none"> <li>● Time-Based Media: If non-text content is time-based media, then text alternatives at least provide descriptive identification of the non-text content. (Refer to <a href="#">Guideline 1.2</a> for additional requirements for media.)</li> <li>● Test: If non-text content is a test or exercise that would be invalid if presented in <a href="#">text</a>, then text alternatives at least provide descriptive identification of the non-text content.</li> <li>● Sensory: If non-text content is primarily intended to create a <a href="#">specific sensory experience</a>, then text alternatives at least provide descriptive identification of the non-text content.</li> <li>● <a href="#">CAPTCHA</a>: If the purpose of non-text content is to confirm that content is being accessed by a person rather than a computer, then text alternatives that identify and describe the purpose of the non-text content are provided, and alternative forms of CAPTCHA using output modes for different types of sensory perception are provided to accommodate different disabilities.</li> <li>● Decoration, Formatting, Invisible: If non-text content is <a href="#">pure decoration</a>, is used only for visual formatting, or is not presented to users, then it is implemented in a way that it can be ignored by <a href="#">assistive technology</a>.</li> </ul>	<p>graphical reports. TexTalk has no test</p> <ul style="list-style-type: none"> <li>● TexTalk does not have any tests or exercises</li> <li>● TexTalk does not have any non-text content primarily intended to create a sensory experience</li> <li>● TexTalk currently uses reCAPTCHA v3 to ensure that content is accessed by a person rather than a computer, however, this does not require any input on the part of users and is hidden.</li> <li>● TexTalk’s decorative features do not interfere with assistive technology</li> </ul>
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Guideline 1.2 Time-based Media: Provide alternatives for time-based media.

1.2.1	<p>Audio-only and Video-only (Prerecorded): For <a href="#">prerecorded audio-only</a> and prerecorded <a href="#">video-only</a> media, the following are true, except when the audio or video is a <a href="#">media alternative for text</a> and is clearly labeled as such: (Level A)</p> <ul style="list-style-type: none"> <li>• Prerecorded Audio-only: An <a href="#">alternative for time-based media</a> is provided that presents equivalent information for prerecorded audio-only content.</li> <li>• Prerecorded Video-only: Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.</li> </ul>	<ul style="list-style-type: none"> <li>• TexTalk does not feature any pre-recorded audio or video, with the exception of voice files that user’s themselves upload onto the system for later use. There is not currently any way for information stored in user audio uploads to be displayed in an alternative format. However, TexTalk does have a text-to-speech feature for sending voice messages that users can use in place of voice messages they record themselves.</li> <li>• There is no pre-recorded video on TexTalk</li> </ul>
1.2.2	<p>Captions (Prerecorded): <a href="#">Captions</a> are provided for all <a href="#">prerecorded audio</a> content in <a href="#">synchronized media</a>, except when the media is a <a href="#">media alternative for text</a> and is clearly labeled as such. (Level A)</p>	<ul style="list-style-type: none"> <li>• With the exception of content uploaded to the system by users, there is no pre-recorded audio content on TexTalk, removing the need for captions.</li> </ul>
1.2.3	<p>Audio Description or Media Alternative (Prerecorded): An <a href="#">alternative for time-based media</a> or <a href="#">audio description</a> of the <a href="#">prerecorded video</a> content is provided for <a href="#">synchronized media</a>, except when the media is a <a href="#">media alternative for text</a> and is clearly labeled as such. (Level A)</p>	<ul style="list-style-type: none"> <li>• TexTalk features certain time-based media, such as reports in graphical format. However, these are simply an alternative to information existing in the text based reports and do not contain any unique information.</li> </ul>
1.2.4	<p><a href="#">Captions</a> are provided for all <a href="#">live audio</a> content in <a href="#">synchronized media</a>. (Level AA)</p>	<ul style="list-style-type: none"> <li>• TexTalk does not contain any live audio content in synchronized media</li> </ul>
1.2.5	<p>Audio Description (Prerecorded): <a href="#">Audio description</a> is provided for all <a href="#">prerecorded video</a> content in <a href="#">synchronized media</a>. (Level AA)</p>	<ul style="list-style-type: none"> <li>• No pre-recorded video is present on TexTalk.</li> </ul>
1.2.6	<p>Sign Language (Prerecorded): <a href="#">Sign language interpretation</a> is provided for all <a href="#">prerecorded audio</a> content in <a href="#">synchronized media</a>. (Level AAA)</p>	<ul style="list-style-type: none"> <li>• TexTalk has no pre-recorded audio content in synchronized media.</li> </ul>

1.2.7	Extended Audio Description (Prerecorded): Where pauses in foreground audio are insufficient to allow <a href="#">audio descriptions</a> to convey the sense of the video, <a href="#">extended audio description</a> is provided for all <a href="#">prerecorded video</a> content in <a href="#">synchronized media</a> . (Level AAA)	<ul style="list-style-type: none"> <li>There is no video on the TexTalk platform, meaning there is no need for an audio description of video.</li> </ul>
1.2.8	Media Alternative (Prerecorded): An <a href="#">alternative for time-based media</a> is provided for all <a href="#">prerecorded synchronized media</a> and for all prerecorded <a href="#">video-only</a> media. (Level AAA)	<ul style="list-style-type: none"> <li>There is no video only media on the TexTalk platform, nor is there any pre-recorded synchronized media</li> </ul>
1.2.9	Audio-only (Live): An <a href="#">alternative for time-based media</a> that presents equivalent information for <a href="#">live audio-only</a> content is provided. (Level AAA)	<ul style="list-style-type: none"> <li>There is no live audio only content on the TexTalk platform</li> </ul>
<p>Guideline 1.3 Adaptable: Create content that can be presented in different ways (for example simpler layout) without losing information or structure.</p>		
1.3.1	Info and Relationships: Information, <a href="#">structure</a> , and <a href="#">relationships</a> conveyed through <a href="#">presentation</a> can be <a href="#">programmatically determined</a> or are available in text. (Level A)	<ul style="list-style-type: none"> <li>Information stored in the TexTalk system is available in text. Pages in the platform tend to cover certain topics that are similar.</li> </ul>
1.3.2	Meaningful Sequence: When the sequence in which content is presented affects its meaning, a <a href="#">correct reading sequence</a> can be <a href="#">programmatically determined</a> . (Level A)	<ul style="list-style-type: none"> <li>The sequence in which information is displayed in TexTalk does not affect its meaning.</li> </ul>
1.3.3	Sensory Characteristics: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. (Level A) Note: For requirements related to color, refer to <a href="#">Guideline 1.4</a> .	<ul style="list-style-type: none"> <li>TexTalk user guides always refer to specific areas of the platform by name and tools for interacting contain labels that can explain their purpose. There is a geofencing feature in which users must draw shapes on a map in order to select contacts in a geographic area. However, users can also choose to search for</li> </ul>

		<p>contact addresses by entering text into a search bar, enabling them to work around this limitation when searching for contacts by location.</p>
<p>Guideline 1.4 Distinguishable: Make it easier for users to see and hear content including separating foreground from background.</p>		
1.4.1	<p>Use of Color: Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. (Level A)  Note: This success criterion addresses color perception specifically. Other forms of perception are covered in <a href="#">Guideline 1.3</a> including programmatic access to color and other visual presentation coding</p>	<ul style="list-style-type: none"> <li>Color is not the only visual means of conveying information. While certain parts of the platform do have color to help users distinguish options, functions are labeled and differences can be seen by users based on shape.</li> </ul>
1.4.2	<p>Audio Control: If any audio on a Web page plays automatically for more than 3 seconds, either a <a href="#">mechanism</a> is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level. (Level A)  Note: Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether or not it is used to meet other success criteria) must meet this success criterion. See <a href="#">Conformance Requirement 5: Non-Interference</a>.</p>	<ul style="list-style-type: none"> <li>TexTalk has no audio that plays automatically.</li> </ul>
1.4.3	<p>Contrast (Minimum): The visual presentation of <a href="#">text</a> and <a href="#">images of text</a> has a <a href="#">contrast ratio</a> of at least 4.5:1, except for the following: (Level AA)</p> <ul style="list-style-type: none"> <li>Large Text: <a href="#">Large-scale</a> text and images of large-scale text have a contrast ratio of at least 3:1;</li> </ul>	<ul style="list-style-type: none"> <li>TexTalk is compliant with all contrast ratio requirements for text and images of text.</li> </ul>

	<ul style="list-style-type: none"> <li>● Incidental: Text or images of text that are part of an inactive <a href="#">user interface component</a>, that are <a href="#">pure decoration</a>, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement.</li> <li>● Logotypes: Text that is part of a logo or brand name has no minimum contrast requirement.</li> </ul>	
1.4.4	<p><b>Resize text:</b> Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality. (Level AA)</p>	<ul style="list-style-type: none"> <li>● While TexTalk itself does not have any magnification tools, users can resize using their hardware's zoom features, meeting this requirement. Zooming in does not cause loss of content or functionality.</li> </ul>
1.4.5	<p>Images of Text: If the technologies being used can achieve the visual presentation, <a href="#">text</a> is used to convey information rather than <a href="#">images of text</a> except for the following: (Level AA)</p> <ul style="list-style-type: none"> <li>● Customizable: The image of text can be <a href="#">visually customized</a> to the user's requirements;</li> <li>● Essential: A particular presentation of text is <a href="#">essential</a> to the information being conveyed.</li> </ul> <p>Note: Logotypes (text that is part of a logo or brand name) are considered essential.</p>	<ul style="list-style-type: none"> <li>● Information in the TexTalk platform is conveyed in text form, information is not conveyed in image of text except where essential, such as in the TexTalk logo.</li> </ul>
1.4.6	<p>Contrast (Enhanced): The visual presentation of <a href="#">text</a> and <a href="#">images of text</a> has a <a href="#">contrast ratio</a> of at least 7:1, except for the following: (Level AAA)</p> <ul style="list-style-type: none"> <li>● Large Text: <a href="#">Large-scale</a> text and images of large-scale text have a contrast ratio of at least 4.5:1;</li> <li>● Incidental: Text or images of text that are part of an inactive <a href="#">user interface component</a>, that are <a href="#">pure decoration</a>, that are not visible to anyone, or that are part of a picture that contains</li> </ul>	<ul style="list-style-type: none"> <li>● While some of the text and images of text in the TexTalk system is currently compliant with these standards, not all of it is yet.</li> </ul>

	<p>significant other visual content, have no contrast requirement.</p> <ul style="list-style-type: none"> <li>● Logotypes: Text that is part of a logo or brand name has no minimum contrast requirement.</li> </ul>	
<p>1.4.7</p>	<p>Low or No Background Audio: For <a href="#">prerecorded audio-only</a> content that (1) contains primarily speech in the foreground, (2) is not an audio <a href="#">CAPTCHA</a> or audio logo, and (3) is not vocalization intended to be primarily musical expression such as singing or rapping, at least one of the following is true: (Level AAA)</p> <ul style="list-style-type: none"> <li>● No Background: The audio does not contain background sounds.</li> <li>● Turn Off: The background sounds can be turned off.</li> <li>● 20 dB: The background sounds are at least 20 decibels lower than the foreground speech content, with the exception of occasional sounds that last for only one or two seconds.</li> </ul> <p>Note: Per the definition of "decibel," background sound that meets this requirement will be approximately four times quieter than the foreground speech content.</p>	<ul style="list-style-type: none"> <li>● TexTalk does not contain any audio content with the exception of audio files users store in the system.</li> </ul>
<p>1.4.8</p>	<p>Visual Presentation: For the visual presentation of <a href="#">blocks of text</a>, a <a href="#">mechanism</a> is available to achieve the following: (Level AAA)</p> <ol style="list-style-type: none"> <li>1. Foreground and background colors can be selected by the user.</li> <li>2. Width is no more than 80 characters or glyphs (40 if CJK).</li> <li>3. Text is not justified (aligned to both the left and the right margins).</li> <li>4. Line spacing (leading) is at least space-and-a-half within paragraphs, and paragraph spacing is at least 1.5 times larger than the line spacing.</li> </ol>	<ul style="list-style-type: none"> <li>● TexTalk is not compliant in changing the color of text, in width of characters, text justification, or line spacing.</li> <li>● Users can zoom in and out using their device's controls without issue, effectively resizing the text for better viewing.</li> </ul>

	<p>5. Text can be resized without assistive technology up to 200 percent in a way that does not require the user to scroll horizontally to read a line of text <a href="#">on a full-screen window</a>.</p>	
1.4.9	<p>Images of Text (No Exception): <a href="#">Images of text</a> are only used for <a href="#">pure decoration</a> or where a particular presentation of <a href="#">text</a> is <a href="#">essential</a> to the information being conveyed. (Level AAA)  Note: Logotypes (text that is part of a logo or brand name) are considered essential.</p>	<ul style="list-style-type: none"> <li>• While TexTalk primarily uses images of text only for pure decoration or when essential, there may be some areas where images of text are used where they could be replaced by text.</li> </ul>
<p>Principle 2: Operable - User interface components and navigation must be operable.</p>		
<p>Guideline 2.1 Keyboard Accessible: Make all functionality available from a keyboard.</p>		
2.1.1	<p>Keyboard: All <a href="#">functionality</a> of the content is operable through a <a href="#">keyboard interface</a> without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints. (Level A)  Note 1: This exception relates to the underlying function, not the input technique. For example, if using handwriting to enter text, the input technique (handwriting) requires path-dependent input but the underlying function (text input) does not.  Note 2: This does not forbid and should not discourage providing mouse input or other input methods in addition to keyboard operation.</p>	<ul style="list-style-type: none"> <li>• TexTalk's features can be accessed through a keyboard interface in a manner that does not require specific timing for keystrokes with some exceptions. These include, for example, the geofencing feature, where users draw a shape on a screen, in which case, the path of user movements alters the endpoints.</li> </ul>
2.1.2	<p>No Keyboard Trap: If keyboard focus can be moved to a component of the</p>	<ul style="list-style-type: none"> <li>• Focus can be moved to different components using</li> </ul>



	<p>page using a <a href="#">keyboard interface</a>, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away. (Level A)</p> <p>Note: Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See <a href="#">Conformance Requirement 5: Non-Interference</a>.</p>	<p>only a keyboard interface.</p>
<p>2.1.3</p>	<p>Keyboard (No Exception): All <a href="#">functionality</a> of the content is operable through a <a href="#">keyboard interface</a> without requiring specific timings for individual keystrokes. (Level AAA)</p>	<ul style="list-style-type: none"> <li>Some features require specific timings for keystrokes.</li> </ul>
<p>Guideline 2.2 Enough Time: Provide users enough time to read and use content.</p>		
<p>2.2.1</p>	<p>Timing Adjustable: For each time limit that is set by the content, at least one of the following is true: (Level A)</p> <ul style="list-style-type: none"> <li>Turn off: The user is allowed to turn off the time limit before encountering it; or</li> <li>Adjust: The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or</li> <li>Extend: The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or</li> </ul>	<ul style="list-style-type: none"> <li>The only time limit set by content is when the system logs users off after a 30 minute period of no activity. Automatic log off can be avoided if users perform some action, such as navigating to a different part of the platform. Users receive a warning that tells them that they will be logged off if they do not conduct some action, this is given a minute in advance. There is no limitation on the number of times users can extend their session.</li> </ul>

	<ul style="list-style-type: none"> <li>● Real-time Exception: The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or</li> <li>● Essential Exception: The time limit is <a href="#">essential</a> and extending it would invalidate the activity; or</li> <li>● 20 Hour Exception: The time limit is longer than 20 hours.</li> </ul> <p>Note: This success criterion helps ensure that users can complete tasks without unexpected changes in content or context that are a result of a time limit. This success criterion should be considered in conjunction with <a href="#">Success Criterion 3.2.1</a>, which puts limits on changes of content or context as a result of user action.</p>	
2.2.2	<p>Pause, Stop, Hide: For moving, <a href="#">blinking</a>, scrolling, or auto-updating information, all of the following are true: (Level A)</p> <ul style="list-style-type: none"> <li>● Moving, blinking, scrolling: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to <a href="#">pause</a>, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is <a href="#">essential</a>; and</li> <li>● Auto-updating: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.</li> </ul> <p>Note 1: For requirements related to flickering or flashing content, refer to <a href="#">Guideline 2.3</a>.</p>	<ul style="list-style-type: none"> <li>● TexTalk does not feature any automatically moving information, nor any animations that last for more than 5 seconds.</li> <li>● While some information may update automatically, this only takes place on essential content. Users generally have to refresh in order for the information on the page to update.</li> </ul>

	<p>Note 2: Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See <a href="#">Conformance Requirement 5: Non-Interference</a>.</p> <p>Note 3: Content that is updated periodically by software or that is streamed to the user agent is not required to preserve or present information that is generated or received between the initiation of the pause and resuming presentation, as this may not be technically possible, and in many situations could be misleading to do so.</p> <p>Note 4: An animation that occurs as part of a preload phase or similar situation can be considered essential if interaction cannot occur during that phase for all users and if not indicating progress could confuse users or cause them to think that content was frozen or broken.</p>	
2.2.3	<p>No Timing: Timing is not an <a href="#">essential</a> part of the event or activity presented by the content, except for non-interactive <a href="#">synchronized media</a> and <a href="#">real-time events</a>. (Level AAA)</p>	<ul style="list-style-type: none"> <li>• TexTalk does not have any events or activities where timing is an essential part.</li> </ul>
2.2.4	<p>Interruptions: Interruptions can be postponed or suppressed by the user, except interruptions involving an <a href="#">emergency</a>. (Level AAA)</p>	<ul style="list-style-type: none"> <li>• TexTalk does not have any inherent interruptions built in, with the possible exception of notification alerts at the top of the screen. However, these alerts do not prevent users from accessing the system and can be ignored by users until they wish to view them.</li> </ul>
2.2.5	<p>Re-authenticating: When an authenticated session expires, the user can continue the activity without loss of data after re-authenticating. (Level AAA)</p>	<ul style="list-style-type: none"> <li>• Loss of data is possible in some cases when an authenticated session expires.</li> </ul>

Guideline 2.3 Seizures: Do not design content in a way that is known to cause seizures.

2.3.1	<p>Three Flashes or Below Threshold: <a href="#">Web pages</a> do not contain anything that flashes more than three times in any one second period, or the <a href="#">flash</a> is below the <a href="#">general flash and red flash thresholds</a>. (Level A)</p> <p>Note: Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See <a href="#">Conformance Requirement 5: Non-Interference</a>.</p>	<ul style="list-style-type: none"> <li>• TexTalk does not contain flashing content, with the exception of notification alerts that fall below the general flash and red flash thresholds.</li> </ul>
2.3.2	<p>Three Flashes: <a href="#">Web pages</a> do not contain anything that <a href="#">flashes</a> more than three times in any one second period. (Level AAA)</p>	<ul style="list-style-type: none"> <li>• TexTalk's web pages are not likely to flash more than three times in any one second period, though further testing is needed to ensure this. Excessive flashing caused primarily by a user's hardware or settings while accessing TexTalk are beyond UStronics's control.</li> </ul>

Guideline 2.4 Navigable: Provide ways to help users navigate, find content, and determine where they are.

2.4.1	<p>Bypass Blocks: A <a href="#">mechanism</a> is available to bypass blocks of content that are repeated on multiple <a href="#">Web pages</a>. (Level A)</p>	<ul style="list-style-type: none"> <li>• TexTalk features a dashboard on the side that is constantly accessible to users. The dashboard contains links to different parts of the platform, enabling users to more quickly navigate it.</li> </ul>
2.4.2	<p>Page Titled: <a href="#">Web pages</a> have titles that describe topic or purpose. (Level A)</p>	<ul style="list-style-type: none"> <li>• TexTalk includes titles in its web pages.</li> </ul>
2.4.3	<p>Focus Order: If a <a href="#">Web page</a> can be <a href="#">navigated sequentially</a> and the</p>	<ul style="list-style-type: none"> <li>• There is generally no meaning attached to the</li> </ul>

	navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability. (Level A)	order in which content is navigated on TexTalk. Users can go through web pages in any order they wish and can still get the information accurately.
2.4.4	Link Purpose (In Context): The <a href="#">purpose of each link</a> can be determined from the link text alone or from the link text together with its <a href="#">programmatically determined link context</a> , except where the purpose of the link would be <a href="#">ambiguous to users in general</a> . (Level A)	<ul style="list-style-type: none"> <li>• Links all contain self-explanatory text that indicates their purpose to users.</li> </ul>
2.4.5	Multiple Ways: More than one way is available to locate a <a href="#">Web page</a> within a <a href="#">set of Web pages</a> except where the Web Page is the result of, or a step in, a <a href="#">process</a> . (Level AA)	<ul style="list-style-type: none"> <li>• Web pages can be located within the platform either by clicking on links or using the dashboard, except when certain web pages are steps in processes, such as the review page before publishing a notification campaign.</li> </ul>
2.4.6	Headings and Labels: Headings and <a href="#">labels</a> describe topic or purpose. (Level AA)	<ul style="list-style-type: none"> <li>• TexTalk features descriptive headers and labels that inform users of the purpose of different features.</li> </ul>
2.4.7	Focus Visible: Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible. (Level AA)	<ul style="list-style-type: none"> <li>• Areas of the web page that users have something that indicates this, such as a blinking text cursor or underlining.</li> </ul>
2.4.8	Location: Information about the user's location within a <a href="#">set of Web pages</a> is available. (Level AAA)	<ul style="list-style-type: none"> <li>• The area of the platform where a user is located is indicated by that area's icon on the dashboard being highlighted. A user's location within a subset of web pages is also shown by the icon for that location at the top of the page being highlighted, in cases where these icons are present.</li> </ul>

2.4.9	Link Purpose (Link Only): A <a href="#">mechanism</a> is available to allow the purpose of each link to be identified from link text alone, except where the purpose of the link would be <a href="#">ambiguous to users in general</a> . (Level AAA)	<ul style="list-style-type: none"> <li>• Links in the TexTalk platform have text that explains their purpose except in cases where the purpose of the link would be ambiguous to users in general.</li> </ul>
2.4.10	<p>Section Headings: <a href="#">Section</a> headings are used to organize the content. (Level AAA)</p> <p>Note 1: "Heading" is used in its general sense and includes titles and other ways to add a heading to different types of content.</p> <p>Note 2: This success criterion covers sections within writing, not <a href="#">user interface components</a>. User Interface components are covered under <a href="#">Success Criterion 4.1.2</a>.</p>	<ul style="list-style-type: none"> <li>• TexTalk itself does not feature any extensive text based content organized into paragraph format, with the exception of documents like its privacy policy and terms of use. These include headings to help organize the content.</li> </ul>

Principle 3: Understandable - Information and the operation of user interface must be understandable.

Guideline 3.1 Readable: Make text content readable and understandable

3.1.1	Language of Page: The default <a href="#">human language</a> of each <a href="#">Web page</a> can be <a href="#">programmatically determined</a> . (Level A)	<ul style="list-style-type: none"> <li>• All of TexTalk’s web pages are in English and should be possible to programmatically determine, though testing on a specific software would need to take place to determine if it was capable of detecting TexTalk’s language.</li> </ul>
3.1.2	Language of Parts: The <a href="#">human language</a> of each passage or phrase in the content can be <a href="#">programmatically determined</a> except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text. (Level AA)	<ul style="list-style-type: none"> <li>• Testing would need to take place for each particular software that users wish to ensure can programmatically determine text. Currently, there are no issues with tools built-in to hardware to read aloud text, indicating that TexTalk’s text is likely</li> </ul>

		programmatically determinable.
3.1.3	Unusual Words: A <a href="#">mechanism</a> is available for identifying specific definitions of words or phrases <a href="#">used in an unusual or restricted way</a> , including <a href="#">idioms</a> and <a href="#">jargon</a> . (Level AAA)	<ul style="list-style-type: none"> <li>• TexTalk does not currently possess an in-built mechanism for defining words or phrases used in unusual or restricted ways.</li> </ul>
3.1.4	Abbreviations: A <a href="#">mechanism</a> for identifying the expanded form or meaning of <a href="#">abbreviations</a> is available. (Level AAA)	<ul style="list-style-type: none"> <li>• TexTalk does not currently possess a mechanism for expanding abbreviations or defining them, though few abbreviations are used in the platform overall.</li> </ul>
3.1.5	Reading Level: When text requires reading ability more advanced than the <a href="#">lower secondary education level</a> after removal of proper names and titles, <a href="#">supplemental content</a> , or a version that does not require reading ability more advanced than the lower secondary education level, is available. (Level AAA)	<ul style="list-style-type: none"> <li>• TexTalk has been designed to be simple to use and its features are easily understandable. Certain parts of the platform, such as the terms of use and privacy policy, may require more advanced reading levels. There are currently no versions of these that are intended for users with only a lower secondary education level.</li> </ul>
3.1.6	Pronunciation: A <a href="#">mechanism</a> is available for identifying specific pronunciation of words where meaning of the words, in context, is ambiguous without knowing the pronunciation. (Level AAA)	<ul style="list-style-type: none"> <li>• Currently, TexTalk does not possess a mechanism for identifying specific pronunciation of words.</li> </ul>
Guideline 3.2 Predictable: Make Web pages appear and operate in predictable ways.		
3.2.1	On Focus: When any component receives focus, it does not initiate a <a href="#">change of context</a> . (Level A)	<ul style="list-style-type: none"> <li>• Focusing on specific parts of the web page does not cause a change of context.</li> </ul>
3.2.2	On Input: Changing the setting of any <a href="#">user interface component</a> does not automatically cause a <a href="#">change of context</a> unless the user has been advised of the	<ul style="list-style-type: none"> <li>• Users do not have the option to change the settings of user interface components.</li> </ul>

	behavior before using the component. (Level A)	
3.2.3	Consistent Navigation: Navigational mechanisms that are repeated on multiple <a href="#">Web pages</a> within a <a href="#">set of Web pages</a> occur in the <a href="#">same relative order</a> each time they are repeated, unless a change is initiated by the user. (Level AA)	<ul style="list-style-type: none"> <li>• TexTalk’s navigational mechanisms, like its dashboard, remain in the same location in each web page.</li> </ul>
3.2.4	Consistent Identification: Components that have the <a href="#">same functionality</a> within a set of <a href="#">Web pages</a> are identified consistently. (Level AA)	<ul style="list-style-type: none"> <li>• TexTalk labels all its components, components that perform identical functions share the same label.</li> </ul>
3.2.5	Change on Request: <a href="#">Changes of context</a> are initiated only by user request or a <a href="#">mechanism</a> is available to turn off such changes. (Level AAA)	<ul style="list-style-type: none"> <li>• Changes of context, such as opening a new window or shifting focus, only occur after users take actions to cause these changes, such as by clicking on a link or button or by clicking on a text box.</li> </ul>
Guideline 3.3 Input Assistance: Help users avoid and correct mistakes.		
3.3.1	Error Identification: If an <a href="#">input error</a> is automatically detected, the item that is in error is identified and the error is described to the user in text. (Level A)	<ul style="list-style-type: none"> <li>• If users are required to input information into a particular field but do not, they will be prevented from completing their action and will be told that they need to enter the required information into the field. TexTalk does not have other types of automatic detection for input errors.</li> </ul>
3.3.2	Labels or Instructions: <a href="#">Labels</a> or instructions are provided when content requires user input. (Level A)	<ul style="list-style-type: none"> <li>• Each area that requires user input in TexTalk has either labels or instructions.</li> </ul>
3.3.3	Error Suggestion: If an <a href="#">input error</a> is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content. (Level AA)	<ul style="list-style-type: none"> <li>• TexTalk does not have automatic detection of input errors.</li> </ul>



<p>3.3.4</p>	<p>Error Prevention (Legal, Financial, Data): For <a href="#">Web pages</a> that cause <a href="#">legal commitments</a> or financial transactions for the user to occur, that modify or delete <a href="#">user-controllable</a> data in data storage systems, or that submit user test responses, at least one of the following is true: (Level AA)</p> <ul style="list-style-type: none"> <li>● Reversible: Submissions are reversible.</li> <li>● Checked: Data entered by the user is checked for <a href="#">input errors</a> and the user is provided an opportunity to correct them.</li> <li>● Confirmed: A <a href="#">mechanism</a> is available for reviewing, confirming, and correcting information before finalizing the submission.</li> </ul>	<ul style="list-style-type: none"> <li>● TexTalk has no pages that cause legal commitments or financial transactions for the user to occur</li> <li>● TexTalk has no user test response submission web pages</li> <li>● TexTalk has web pages where users can modify user-controllable data, such as pages where users can view contacts, edit their information, and remove contacts. Before a contact can be deleted, a pop-up appears that asks users if they are sure they want to delete that contact. If users want to update a contact's information, they do so in a pop-up and have to click on the update button in order to confirm their changes.</li> </ul>
<p>3.3.5</p>	<p>Help: <a href="#">Context-sensitive help</a> is available. (Level AAA)</p>	<ul style="list-style-type: none"> <li>● Many of TexTalk's functionalities come with relevant text, labeling, or instructions</li> </ul>
<p>3.3.6</p>	<p>Error Prevention (All): For <a href="#">Web pages</a> that require the user to submit information, at least one of the following is true: (Level AAA)</p> <ol style="list-style-type: none"> <li>1. Reversible: Submissions are reversible.</li> <li>2. Checked: Data entered by the user is checked for <a href="#">input errors</a> and the user is provided an opportunity to correct them.</li> <li>3. Confirmed: A <a href="#">mechanism</a> is available for reviewing, confirming, and correcting information before finalizing the submission.</li> </ol>	<ul style="list-style-type: none"> <li>● Most, if not all, information uploaded to the TexTalk platform can be amended afterwards. Users are generally asked if they are sure if they want to submit their information before the processes are completed. However, there may still be some areas where this is not fully implemented.</li> </ul>

Principle 4: Robust - Content must be robust enough that it can be interpreted reliably by a wide variety of user agents, including assistive technologies.

Guideline 4.1 Compatible: Maximize compatibility with current and future user agents, including assistive technologies.

4.1.1	<p>Parsing: In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. (Level A) Note: Start and end tags that are missing a critical character in their formation, such as a closing angle bracket or a mismatched attribute value quotation mark are not complete.</p>	<ul style="list-style-type: none"><li>• TexTalk is compliant with this standard.</li></ul>
4.1.2	<p>Name, Role, Value: For all <a href="#">user interface components</a> (including but not limited to: form elements, links and components generated by scripts), the <a href="#">name</a> and <a href="#">role</a> can be <a href="#">programmatically determined</a>; states, properties, and values that can be set by the user can be <a href="#">programmatically set</a>; and notification of changes to these items is available to <a href="#">user agents</a>, including <a href="#">assistive technologies</a>. (Level A) Note: This success criterion is primarily for Web authors who develop or script their own user interface components. For example, standard HTML controls already meet this success criterion when used according to specification.</p>	<ul style="list-style-type: none"><li>• TexTalk is compliant with this standard.</li></ul>